

Requestor 6.1.1

News

- Extend Azure DevOps integration with On-Premise. ([NFN-014975](#))

Enhancements

- Improvements to the list of online users. ([REQ-006905](#))
- Modification of the system message (ticket types, areas) in the event log of incoming emails. ([REQ-015175](#))
- Added an event "Initial ticket AI analysis finished" to automations, in this event it is possible to add a condition for the intent of the ticket and at the same time the sentiment of the ticket or message. ([REQ-015030](#))

Fixes

- Exclusion of deactivated mailboxes from New Email and Reply by Email. ([REQ-015117](#))
- Correction of custom statuses when the area is resaved. ([INC-015176](#))