

Requestor 6.1.0

News

- AI intent detection. ([REQ-015030](#))

Enhancements

- Change ticket status control. ([REQ-006597](#))
- Quick filter reports. ([NFN-014926](#))
- Integration of CC panels in the Calls module. ([REQ-015094](#))
- Added the ability to insert icons from font awesome in the article in the Knowledgebase article. ([REQ-015145](#))
- Added the Collaborator user role to the API. ([REQ-014993](#))
- Custom statuses on API. ([REQ-015084](#))

Fixes

- Fixed duplicate automatic tickets if the system time on the IIS and DB server does not match. ([INC-15093](#))
- Fixed deleting a category item that has a link to a ticket. ([INC-015096](#)).
- Fixed error when deleting a custom status in workflow if it has already been used. ([INC-015141](#))
- Correction of information about the total number of access records for the Knowledge Module. ([INC-015124](#))
- In the dialog for linking existing tickets from Jira, you can only search for tickets from set projects and set types. ([INC-015102](#))