Requestor 5.10.2

Improvements

- Accelerated and enhanced user searching when changing requesters, creating a new request, sending emails, and in invitations (INC-014396).
- Added source icons in the request overview (REQ-014460).
- Improved HTML code transformation of incoming emails from older email client editors (REQ-014463).
- Extended search functionality to include tags (REQ-014488).
- LDAP configuration now includes the option to remove a role from all users who are no longer synchronized (REQ-013974).

Fixes

- Fixed an issue that could cause two service forms to be saved for a single ticket (INC-014017).
- Fixed the form used for creating automated tasks (REQ-014404).
- Request detail export to PDF: fixed missing images, corrected distortion of large images, and reduced excessive line spacing in text (REQ-014357).
- Fixed an issue when adding a comment from a switched tab that originally did not complete validation (INC-014483).
- Fixed adding comments to the Basic Request (INC-014481).
- Fixed a possible error when deleting a portal, category, product, priority, or company array (INC-014476).
- Fixed access to Knowledge module content via the API for End Users or Advanced Users (REQ-014467).
- Fixed the default calendar in new RQ instances (INC-014504).
- Fixed saving access settings for Operational Approval (INC-014519).