

Requestor 5.9.3

Improvements

- Optimization of loading tickets with a large number of messages. (REQ-014102)
- Renaming "Operator" to "Agent" in the Polish version. (REQ-014045)
- Displaying %SLA% in the subject of email notifications. (REQ-014218)
- Added system filters in User Management for filtering users by role and license. (REQ-014168)
- Acceleration (optimization) of ticket creation for services with many (dozens of) agents. (INC-014163)
- User export in User Management now allows exporting only selected records. (REQ-014168)
- Dashboard expanded with a Widget for Time tracking. (REQ-014127)
- Adjustment of access display for Knowledge Base and Customer modules. (REQ-014139)

Fixes

- Slow display of filters in User Management. (REQ-014098)