

Requestor 5.7.1

Improvements

- Getting a direct link to the comment in the ticket.
- KB links are generated from the article title instead of the ID ("nice URL"). (REQ-008131)
- Text from chat automation is displayed in the box next to the chat button. (REQ-008099)

Fixes

- Fixed an error when deleting a field containing data and relations. (INC-003227)
- Error setting cursor after sending a chat message. (REQ-008221)
- Error importing users into the Customers module. (INC-003304)
- Unable to move the track time record window. (INC-003331)
- Renaming a group of reports. (INC-003321)
- Fix automatic archiving so that they don't stay open in the archive when immediately reactivated. (INC-003323)
- Correction to export ticket details with multiple images to PDF. (INC-003330)