Requestor 5.7

New features

- Added auxiliary ticket statuses "New" and "Responded". (REQ-007644)

Improvements

- Tree of relations among the tickets: Enlarged dialog and extended title lengths. (REQ-007893)
- Optimization and enhancement of API/SyncRequestorUsers. (REQ-007828)
- Highlighting mandatory category in the ticket detail. (REQ-007553)
- Added icons for copying the ticket number in the ticket detail.
- New event "Ticket service change" in Automations. (REQ-007890)
- In Security Settings / General Security, added an option to set the default login method (Requestor/Domain Account). (REQ-007908)
- Option to disable favorite and most used items in the Portal, and added the "Access" column to the Portal overview table.
- Portal folders can now include a custom description displayed above Portal Items.

Fixes

- Correction of document rights in the table when selecting a folder. (INC-003267)
- Fixed error when importing a company in the Country field. (REQ-008154)
- Fixed an error that was showing up when exporting chats. (INC-003291)
- Correction of exporting companies to XLSX. (INC-003292)