

Requestor 5.6.0

Improvements

- Support for inheritance (group type, role settings) in AD groups. (REQ-007755)
- New "Date and Time" field in the Forms module. (REQ-007549)
- In the dialogs for changing operator, assigning operator, inviting user (and similar places), modified the order of names according to the selected RQ language. (REQ-007969)
- SQL database optimization for performance improvement. (REQ-007970)
- Added export of chat history to .csv and .xlsx files. (REQ-007853)

Fixes

- Treatment of missing file in case of merging tickets (INC-003186)
- Fixed incorrect sum calculation in api/TrackTimeRecords/NewRecord. (INC-003182)
- Fixed incorrect view search by name in View Management. (INC-003102)
- Multiline text in the Forms module now properly reflects line breaks. (REQ-007894)
- Fixed the "Paste into the ticket" button in the GPT Assistant for suggested replies. (INC-003235)
- Resolved an error message when clicking on call details. (INC-003238)
- Fixed the Automation action for assigning operators for ticket types PRO and CHG. (INC-003236)
- Fixed QR code generation. (INC-003229)
- Localized the service name in the ticket detail. (INC-003221)
- Fixed the display of formatted text containing position: absolute. (INC-002757)
- When editing a customer and adding a tag, original tags were being overwritten. (INC-003210)
- Fixed the display of the relationship option between products and customers in the Products module. (INC-003201)
- Fixed an error when deleting a form, ensuring it is deleted alongside associated automation and automatic assignments. (INC-003135)